

Learning Objectives

MedBridge

Discharges and Readmissions: Advanced Facilitation of Smooth Handovers Nancy Skinner, RN, CCM, CMGT-RN, ACM-RN, CMCN, FCM Colleen Morley, DNP, RN, CCM, CMAC, CMCN, ACM-RN

Course Objectives

Upon completion of this course, learners will be able to

- Determine specific strategies that enhance communication and collaboration across each transition of patient care
- Implement essential elements of a patient handover to the next level of care or site of care
- Examine specific communication techniques to enhance an understanding of patientspecific barriers that impact the transitional care process
- Plan a patient journey that supports the highest attainable level of health resolution or wellness based on patient needs, preferences, and values