
Learning Objectives

MedBridge

Rapport and Neurolinguistic Psychology in Patient-Centered Care

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Course Objectives:

Upon completion of this course, learners will be able to:

- Explain the relationship between patient-centered care and NLP
- Identify how to integrate the presuppositions of NLP into your interactions with patients and families in order to enhance your communication skills
- Determine which of the three types of rapport may be the most appropriate for how you communicate with children, their families, and coworkers, based on practitioner style
- Describe how to utilize eye accessing skills to improve how patients and caregivers are able to work together during therapy
- Explain how to implement matching, pacing, and leading strategies to assist patients and clinicians in reaching common goals