

Learning Objectives

MedBridge

Leadership for Non-Managers Part 2: Navigating the Informal Role

Linda M. Shell, DNP, MA, RN

Course Objectives:

- Describe methods that can be used by informal leaders to build teams and develop a sense of camaraderie among peers
- Develop a process for conflict management
- Explain a method for critical thinking and decision-making
- Participants will examine approaches for positively impacting others through their actions
- List five steps for building resilience and influencing others